# Culture City Workshop 26 April 2024

**Before Survey Comments**

None

**Risk Assessment Comments**

* Some people finished before 10 minutes.
* Add a Count Down Clock on the screen and music if possible.
* Feedback – Participants found the tool good.
* “It gives an idea of the risks and you pick up on the things you should be doing”.
* Reliant on the software systems you are working with – you realise how reliant you are on them.
* Do you feel different about how you view Cybersecurity after doing the tool? It feels like it’s too big a task. You try not to take too much information, keep everything online and reduce paper. But you see things in the RA and think – that’s pretty basic but I should be doing that.
* You worry about your data – is it of use to anyone but it would be so inconvenient to lose your data. I have to trust my software suppliers. All my trust is on them.
* I try to bat away phishing attempts.
* I try to collect less data because then I don’t have to manage it. Some companies are still writing down credit card numbers – even the biggest companies. There’s such a variety of processes…you need a process. But just because you read a process doesn’t mean you can get everyone to comply.

**Data Backups**

* The video is good! It breaks up the content. Participants enjoyed it.
* The video really resonated with the participants.
* Suggestion – stand when presenting – it was better.
* Should we include a comment about bots – you are not individually targeted, it’s auto targeting.
* Identifying Critical Data: Really good explanation on ‘what you need to access to get your job done on a day-to-day basis. They got that.
* Big attention paid to the slide ‘Data Recovery after Cyber Attack is Different’…they clued in big time to this one.
* Working in the Cloud: Advantages. They liked this slide and clued in big time.
* Cloud Downsides…everyone listening. This slide got the most attention so far.
* We need to talk about SaaS applications – not just Gmail or Google Docs etc.
* They all clued in to the $3 per month.
* Why is Google Vault not a back-up service? Re-check the Microsoft option.
* We should emphasise that physical security around External Hard Drive is important.

**Access Management**

* The first slide here is a good place to talk about bots auto searching for software vulnerabilities.
* Should we talk about Password Manager like...”you *could* consider a Password Manager’…rather than ‘a good way to deal with many passwords is a Password Manager’?
* Asking for feedback about the Phishing was great…good to get them talking and reengaged at this point.
* Maybe we can ask for feedback at the end of the Access Management segment – like, how familiar are people with MFA, is it enabled on all critical applications? That kind of thing? Its good to get participants talking just before they fill out the After Survey.